



Challenge

Apex Credit is a credit restoration company with over 20 employees, was very reliant upon their computers, server, and several high-end printing and fax machines in their computer network. Apex lost their technology person overnight. This created a serious problem for them in light of the fact that none of the password information was documented and, as with most companies, the technology person had it all in their head. Within a few days they realized that they had some real problems. First and foremost, their website address and hosting contract had expired and they needed to get someone in there to help ...and fast!

Solution

Wildcat's Consulting Division sent in a Senior Consultant to devise a plan to secure the environment. Wildcat's Web Division went in and got the website up and running and emails flowing again. Wildcat's technician was able to get into the server and other equipment, document their setup for future access and secure their environment, all within 2 days.

Benefit

Wildcat is truly a ONE SOURCE solutions provider. Apex was able to maintain their focus on their core business while Wildcat kept their technology running and helped them remain successful through the personnel transition. Apex now has a well-documented environment that ensures a contingency plan for future personnel changes.